Priyanka Potnis
Software QA Engineer
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C2C Only || H1b || Open to onsite from day 1 anywhere in USA.

Professional Summary:

- 8+ years of Experience as a Software Quality Assurance Engineer
- Experience analysing BRD & FRD Document, User Stories in Confluence and UAT
- In-depth knowledge of SEPA and BACS Payments, ISO20022 XML files, JSON Files, Cross Border Payments, SWIFT/Messaging and US Clearing System, and AML feed (Anti Money Laundering)
- Well versed in Preparation of Test Strategy, Test Scenarios and Test Cases, Functional, Regression and Integration Testing of Application E2E, JIRA, Zephyr, and HP QC / HP ALM, .Net Technologies, ASP.NET 5.0, HTML, SQL Server 2005, and Oracle 9i, Automation using Selenium and cucumber.
- Good understanding of both SDLC and AGILE software development methodologies
- Expertise in Stakeholders Management, Project Management, analysing financial products and implementing strategies towards enhancing smooth End to End Testing
- Initiative-taking, hardworking and purposeful with a high degree of flexibility, creativity, resourcefulness, commitment, and optimism.
- Strong understanding and working knowledge of all phases of the full SDLC and ability to work as the primary interface between business users, analysts and developers and testing teams.
- Experience in working with Agile and Waterfall methodologies.
- Assessed business implications for each project phase and monitored progress to meet deadlines.
- Excelled in guiding the work of testing teams. Translated business needs into technical terms and instilled shared accountability for achieving project milestones.
- Work collaboratively with business analysts, project/program managers and developers to share ideas and provide critical feedback at all levels.
- Proficient in Quality Assurance Life Cycle (QALC) aspects such as developing Test Strategies, Test Plans, Test Cases (Manual/Automated), Defect Reports and developing Test Scripts, Traceability Matrices and Test Environments.
- Worked on integrating legacy systems Business rules to digital/Web applications for handling policy administration, end-to-end claims processing, billing, and payment modules.
- Experience in Opensource tools, SQL, Agile, Database, Confluence and API testing with REST and SOAP UI. Analysed data currency/accuracy/relevance and ensure data integrity of reports from heterogeneous data sources including data profiling, analysis, and clean up.
- Switched between Agile and Waterfall model depending on client requirements.
- Experience in quality assurance testing by manually and using Automation testing tools like HP, ALM/Quality Centre/Test Director, and JIRA
- Proficient in distinct phases of testing like Functional testing, Regression testing, GUI testing, UAT, Integration testing, System Testing, End to End testing, Back-end testing, Smoke testing, Sanity testing, Data-Driven testing, Stress testing and Soak testing.
- Involved in requirement analysis, identify test conditions, design test cases, reviewing test cases and executing them. Performed manual testing to verify look and feel, GUI and Navigation.
- Developed high-level test plan, status report for the management review for complete end-to-end testing.
- Expertise in developing, publishing, and executing Test plans, Test procedures, Test Results.
- Tracked deliverables through Requirements and Defects Traceability Matrix (RDTM)
- Identified risk in advance, and resolved outstanding issues during Integration, Regression and UAT testing.

EDUCATIONAL DETAILS

- **Master of Science in Computer Science,** Westcliff University, California, USA.
- **BSc (IT),** Mumbai University, Usha Pravin Gandhi College.

Certifications:
- **ISTQB** Certified Software tester (Foundation level)

Technical Skills:
- SWIFT, ISO XML, SQL, SDLC, Agile, ALM, MS Excel, MS Word, MS PPT and HTML, JIRA, Zephyr, Confluence, Selenium, SAP ERP

Professional Experience
Employer: Cuboid IT Solutions

Rivian Automotive Inc   **March 2022 – Present**
Software QA Engineer
Basecamp – Packaging and Defect Management

Responsibilities:
- Validation, follow-up, solution verification, and escalation actions for all defects.
- Assigned a priority and severity to new and validated defects.
- Managed defects inflow by ensuring the quality of the defect to provide components teams adequate data to analyses and solve issues.
- Retested and executed all the defects after being fixed.
- Worked with Agile and Scrum methodology.
- Collaborated with Business Analyst and Developers to understand requirements and translated them into test cases.
- Received practical knowledge of Web/UI/API testing and SAP ERP Software.
- Provided technical leadership, driving, and performing engineering best practices to initiate, plan, and execute large-scale, cross-functional, and company-wide critical programs.
- Database testing with SQL, and AWS API gateway with JSON
- Used Zephyr tool for test planning, test execution, requirement traceability, Realtime collaboration and reporting.
- Manage, triage and Re-test all the defects that were found during end-to-end testing phase of complete Basecamp Software using Zephyr tool.
- Conducted analysis of business, functional, and system requirements along with data mapping specifications through interactions with clients, developers, and the QA team.
- Participated in system specification reviews, design, development, and testing phases, including the creation and execution of test plans and test cases for both manual and automated testing, as well as estimating the required effort.
- Managed the verification of data integration across all interconnected systems.
- Developed integration test scripts scheduled for routine execution.
- Focused extensively on building object repositories from the ground up, facilitating the development of functional test scripts across the project.
- Performed Integration, Smoke, and Regression testing, and managed scheduled builds.
- Ran and validated automation test scripts with each new release.
- Collaborated with Selenium testers to conduct Cross Browser testing across Chrome, IE, and Firefox.
- Engaged in testing applications designed to predict and detect malware and phishing on mobile devices using a machine learning classifier.
- Utilized JIRA for defect tracking and linked these defects to corresponding stories.
- Organized meetings with Business Analysts, Team Leads, Developers, and Project Managers.
- Transformed test specifications into manual test cases.
- Authored test cases and conducted manual testing, including both positive and negative tests.
- Designed and scripted for both manual and automated testing applications.
- Provided expert interpretations of regulatory standards applicable to the project.
- Drafted Test Plan Strategies, Test Plans, Test Cases, and Test Result Matrices.
- Consulted with Business Analysts concerning ambiguously defined requirements.

- Conducted Functional, Regression, Smoke, and GUI Testing.
- Developed TSL scripts for functionality testing using WinRunner and Test Director.
- Evaluated various application functionalities like Hyperlinks, frames, and both static and dynamic text across HTML pages.
- Identified compliance gaps through internal spot checks and self-assessments.
- Prepared test data for User Acceptance Testing (UAT) from business and functional requirements.
- Oversaw the onboarding of new team members and introduced them to the project framework.
- Created, executed, and maintained Volume Testing scripts for each release.
- Led review meetings to address and resolve bug-related issues with developers.
- Conducted compliance investigations and causal analyses to ensure the efficacy and efficiency of controls and processes.
- Executed test cases and managed defect logging in HP ALM.
- Facilitated artifact walkthroughs across different agencies/teams.
- Engaged in daily defect remediation and change control discussions.
- Assisted in developing internal controls, processes, and procedures to meet regulatory standards.
- Coordinated testing and certification processes for multiple releases.
- Updated executive leadership with Execution Status Reports for each release.
- Interacted with users and performed GAP analysis for User Acceptance Testing (UAT), ensuring full application functionality aligned with business requirements.

JP Morgan Chase & Co.   **May 2017 – September 2021**
Team Leader
Projects: Virtual Account Management and US Liquidity Investment

Responsibilities:
- Analysed project documentation to ensure that all requirements are testable, including functional requirements and project plans.
- Estimated the effort needed for test design and execution for new releases and change requests.
- Developed test strategies, knowledge sharing documents, and tests aligned with system requirements.
- Managed multiple teams in an offshore-onshore model, ensuring timely delivery of quality products.
- Transformed manual business components into automated scripts using QTP.
- Organized and coordinated meetings with Business Analysts, Team Leads, Developers, and Project Managers.
- Authored and executed manual test cases for both positive and negative testing scenarios.
- Conducted several types of testing such as smoke, sanity, integration, end-to-end, regression, and ad-hoc/exploratory testing as part of the regression testing process.
- Conducted integration testing with various APIs across multiple devices.
- Provided daily status reports, defect matrices, and updates, identifying obstacles and suggesting solutions.
- Drove improvements in the QA processes within the teams.
- Designed and developed both manual and automated test scripts for application testing.
- Involved in creating Test Plan Strategies, Test Plans, Test Cases, and Test Result Matrices.
- Worked closely with Business Analysts on loosely defined requirements and provided interpretations of regulatory standards.
- Executed Regression Testing, GUI Testing, and Functionality Testing for online forms, tasks, and reports of web-based applications.
- Prepared test case data for both positive and negative scenarios.
- Developed TSL scripts for functionality testing using WinRunner and Test Director.
- Evaluated various application functionalities including hyperlinks, frames, and text content on HTML pages, and participated in all SCRUM meetings.

- Gained experience in manual and mobile app testing across Android, iOS, Windows, and Linux platforms.
- Collaborated closely with the Data team to validate analytics using SQL queries and Mode Analytics.
- Collaborated with multiple teams to prioritize and estimate user stories.
- Oversaw UAT testing, progress reporting, defect management, tracking, and resolution.
- Functioned as a bridge between business and technology for both internal and external customers.
- Updated and validated test scripts in QTP according to requirements.
- Engaged in detailed discussions with Business Analysts and Product Management about requirements, maintaining and executing test scripts manually and through automation.
- Updated test cases to maintain traceability of requirements, ensuring coverage and accountability.
- Developed automation scripts in QTP for Regression, Functionality, and GUI testing.
- Coordinated with an offshore manual testing team, executing test cases and logging defects in HP ALM.
- Used JIRA for defect tracking and linked defects to corresponding stories.
- Conducted code reviews on pull requests from team members.
- Performed GAP analysis on business requirements and prepared test data for UAT.
- Prepared Execution Status Reports for each release.
- Interacted with users during UAT to ensure compliance with all business requirements.
- Provided guidance on regulatory standards and conducted manual testing to verify the application's look, feel, GUI, and navigation.
- Functioned as a liaison between business and technology stakeholders.
- Participated in review meetings to address and prioritize issues reported by clients and resolve bug-related issues with developers.
- Optimized business and system performance by ensuring accurate data integration and supporting business users during UAT and system transitions.
- Led compliance investigations and conducted cause analyses to ensure effective and efficient operation of controls and processes.
- Identified compliance gaps through internal spot checks and self-assessments and examined compliance evidence for completeness.
- Presented test results and defect metrics to the project management team.
- Participated in daily defect remediation and change control discussions.
- Assisted in the development of internal controls, processes, and procedures to meet regulatory standards.
- Coordinated testing and certification efforts for multiple releases and conducted cross-team artifact walkthroughs.
- Utilized Excel as a data source for test inputs, reported defects, logged them in ALM, and provided daily QA status reports to stakeholders.
- Planned and coordinated operational activities to comply with governmental regulations and standards.

Environment: Mainframes, Oracle, Java, J2EE, Vantage, TSO, GSO, Performance Plus, Test Director, Quality Centre, Jira, HP ALM etc.

Citibank   **August 2014 – May 2017**
Functional Tester

Project: World Link Next Gen
Money Guard Data Transformation (MGDT) Compliance, Anti-Money Laundering (AML), eDMS, and Agent Licensing.

Responsibilities:
- Participation in overview sessions, walkthroughs, system demos, and any other forums with Business and other teams concerned with the project.

- Creating Test scenarios based on BRD and FRDs
- Oracle Database access, preparing SQL Queries to fetch data.
- Quality execution of the test scripts, recording the results and raising legitimate
- Reporting and prioritizing the software defects and coordinating with the developers in identifying and resolving them.
- Performed defect retests, regression, and functional testing of the application.
- Communicated effectively with the various stakeholders associated with the project.
- Database testing with SQL queries
- Monitored script execution progress of the team on daily basis.
- Maintained existing automation framework for Watin saving manual testing efforts by up to 70%.

Environment: LifeComm, GPP, Flex Comp, Veris, LexisNexis, SSDI, Confluence, Cognos.